Charge is Not Holding Troubleshooting Guide

Step #1

Plug in charger, does the battery gauge flash for 30 to 45 seconds and then turn solid?

If yes; the charger is working. Leave unit charging for 8 or more hours.

After approximately 8 hours, the battery gauge moves from solid to flashing: If the unit does not hold a charge all day, replace batteries.

Step #2

If you plug in charger, and the battery gauge does not flash for 30 to 45 seconds and then turn solid:

- Check electrical outlet for power
- Check all electrical connections and wiring to the charger If outlet, wiring and all electrical connections seem to be OK, replace charger.

(A voltage meter is helpful to check wiring and connections).

There is a slight chance that if the unit has been sitting for two to three weeks with run down batteries and the individual battery voltage is less than four volts, at this low voltage the charger will not turn on. The batteries will have to be charged on a separate 12 volt charger to bring them above four volts each.

